## MINUTES OF REDRESSAL COMMITTEE MEETING FOR REDRESSAL OF GRIEVANCES OF DIFFERENT FIRMS AGAINST TENDER OF DIALYSIS ITEMS FOR THE FINANCIAL YEAR 2022-23 HELD ON 16-05-2022 AT 10:30 AM IN THE MEETING ROOM PURCHASE CELL QUAID-E-AZAM MEDICAL COLLEGE B.V.HOSPITAL, BAHAWALPUR.

Presentations of the different firms were discussed as per agenda & decisions were made accordingly.

	01	Sr No.
	M/S Nipro Medical Pvt Ltd, Karachi	Sr No. Name of Firm
Item No. 05 (Double Lumen Dialysis Cannula 12Fr)  Item No. 07 (Double Lumen Dialyzer Cannula Disposable)	Item No. 03 (BTL 6.4mm and 6.6mm) Item No. 08 & 09 (Fistula Needles 16G & 17 G Item No. 10, 11, 12 & 19 (Different size Hollow Fiber Dialyser)	C.S Items #
Non responsive due to sample rejected by end user (no blue syringe) and not attached with tender affidavit Safe human use.  Non responsive due to sample rejected by end user (size not as per demand) and not attached with tender affidavit Safe human use.	Non responsive due to not attached with tender affidavit Safe human use.	Decision of TAC
The firm submitted grievance to reevaluate the sample.	The firm submitted grievance along with affidavit safe human use.	Grievances
The committee securitized the record and discussed the matter in details with end user. As per expert opinion of end user, the committee rejects the firm presentation & upheld the decision of technical advisory committee. for item No. 005 & 07	The committee securitized the documents submitted with grievance (affidavit safe human use). The committee accepts the firm presentation & declared the firm responsive for item No. 03, 08, 09, 10, 11, 1 & 19.	Decision

	\$ \lambda \times	Sr No. Name of Firm
M/S 5N-LifeMod Pharmaceuticals, Labore	M/S Nipro Modical Pvt Ltd. Karnchi	me of Firm
Item N0. 04 (Concentrate for Haemodialysis (Bicarbonate)  Item No. 17 (Disinfectant solution for dialysis SL B Braun Machine)	Item No. 17 (Disinfectant solution for dialysis SL B Braun Machine) Item No. 18 (Hollow Fiber Dialyzer 2m2)	CS Items #
Non responsive due to sample rejected by end user (powder not dissolved Property)  Non responsive due to sample rejected by end user (machine under Warranty) & not attached affidavit safe for human use.	Non responsive due to sample rejected by end user (machine under warranty) and not attached with tender affidavit Safe human use.  Non responsive due to mon provision of sample and not attached with tender affidavit Safe human use.	Decision of TAC
The firm submitted grievance to reevaluate the sample.	The firm submitted grievance to reevaluate the sample.	Grievances
The committee securitized the record and discussed the matter in details with end user. As per expert opinion of end user, the committee rejects the firm presentation & upheld the decision of technical advisory committee for item No. 04.  The committee securitized the record. The end user briefed the committee that Heamodialysis machine B. Braum were under warranty and B. Braum recommended the use of Tricarb C 50 Disinfectant solution for these machine. Hence the committee rejects the firm presentation & usheld the decision of	The committee securitized the record. The end user briefed the committee that Heamodialysis machine B.Braun were under warranty and B.Braun recommended the use of Tricarb C 50 Disinfectant solution for these machine. Hence the committee rejects the firm presentation & upheld the decision of technical advisory committee for Item No. 17.  The committee securitized the record. The sample was not provided with the grievance presentation, Hence the committee upheld the decision of technical advisory committee for item No. 18.	Decision

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Sr No. Name of Firm	M/S Allmed Solution Pvt Ltd, Karachi	M/S Eastern Medical Care, Lahore		
C.S Items #	Item No. 07 (Double Lumen Dialyzer Cannula Disposable (Paeds) Size # 9Fr, 12cm)	Item No. 17 (Disinfectant solution for dialysis 5L B Braun Machine)	Item No. 16 (Disinfectant Solution for Dialysis for Fresenius Machine (Cane of 5 Liters)	Quoted items by M/S The Cure, Lahore
Decision of TAC	Non responsive due to Not attached with tender, Registration / Provisional Registration, FSC & affidavit safe human use.	Non responsive due to sample rejected by end user (machine under Warranty)	Decision pending by TAC.	
Grievances	The firm submitted grievance along with FSC and affidavit	The firm submitted grievance		Pleaded against M/S The Cure to please verify the FSC of the quoted items with same brand Name.
Decision	The committee securitized the record. The committee found that the quoted item was not mentioned in the registration certificate issued by DRAP. Hence the committee reject the firm presentation & upheld the decision of technical advisory committee for item No. 07.	The committee securitized the record. The end user briefed the committee that Heamodialysis machine B.Braun were under warranty and B.Braun recommended the use of Tricarb C 50 Disinfectant solution for these machine. Hence the committee rejects the firm presentation & upheld the decision of technical advisory committee for Item No. 17.	Forwarded to technical advisory committee for evaluation.	The committee securitized the record. The committee rechecked the document FSC attached & item also registered. Hence the committee rejects the firm presentation pleaded against M/S The Cure, Lahore & unheld the decision of the latest of the committee.

6	0.5	Sr No.
M/S Mediling Enterprises, Lahore	M/S IBL Health Care, Karachi	Name of Firm
Item No. 05 (Double Lumen Dialysis Cannula 12Fr.)	Quoted items by M/S The Cure, Lahore	C.S Items #
Non responsive due to sample rejected by end user (sample not as per Demand)		Decision of TAC
grievance to reevaluate the sample along with sample of 12 FR 15CM.	Pleaded against M/S The Cure (quoted brand Vital Healthcare Malaysia) to please verify the FSC, CE/ISO Certificate, Enlistment Letter & Manufacturing License	Grievances
accepts the firm presentation and sent the sample to end user for reevaluation. As per re-evaluation report of end user, the committee declared the firm responsive for item No. 05.	The committee securitized the record. The committee rechecked the documents and found registration certificate, FSC & ISO attached with technical bid. Hence the committee rejects the firm presentation pleaded against M/S The Cure, Lahore & upheld the decision of technical advisory committee	Decision

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Sr No. Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
07 M/S UDL Distribution Pvt Ltd, Karachi	bution Pvt Item No. 05 (Double Lumen Dialysis Cannula 12Fr.)	Non responsive due to sample rejected by end user (sample not as per Demand)	The firm submitted grievance to reevaluate the sample.	The committee securitized the record and discussed the matter in details with end user. As per expert opinion of end user, the committee rejects the firm presentation & upheld the decision of technical advisory committee, for item No. 05.
	Item No. 05		Pleaded against M/S Arfi International, Karachi (quoted brand Able) which does not meet the tender specification, as their kit does not contain Drape. So, as per the compulsory parameter of your bidding documents they do not meet the advertised specification.  FSC submitted has also expired as per technical evaluation report by Sheikh Zayed Hospital R V K	The committee ask the end user to rechecked the sample and advise the M/S Arfi International, to submitted an undertaking regarding provision of DRAP set with in the Kit. The end user reported that DRAP set was present in the Kit. Further M/S Arfi International, submitted the undertaking for provision of DRAP set with the Kit.  The committee rechecked the FSC and found it valid till 18-06-2022.  In the light of the committee reject the firm presentation Pleaded against M/S Arfi International & upheld the decision of technical advisory committee.
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M/S The Cure, Lahore  Quoted items M/S IBL Health Care, Karachi  Does not have 2 years of certificate issued by DRAP Does not have a GMP	Sr No. Name of Firm	C.S Items #	Decision of TAC	Grievances	Decision
brand (Suzhou Zoye)  Does not have 2 years of local market history.  Does not have a GMP certificate issued by DRAP.  Does not have DRAP ple Does not have DRAP up		Quoted items		Pleaded against M/S IBL	The committee securitized the record. The committee rechecked the documents.
rs of rec ldev lP 202 lP ple ple ple puph		Care, Karachi		brand (Suzhou Zoye)	<ol> <li>The found 02 year experience is not parameter</li> </ol>
rec   dev   202  P   202   He   ple   ple   puph				Does not have 2 years of	ii. Imported items GMP issued by DRAP not
Р				local market history.	iii. Dialyzer items falls under class -C of medical
P				Does not have a GMP	2022.
ot have DRAP				certificate issued by	
∕e DRAP				DRAP.	Hence the committee rejects the firm presentation pleaded against M/S IBL Health Care, Karachi &
				Does not have DRAP Registration.	upheld the decision of technical advisory committee

Dr/Sohail Iqbal Malik

Incharge/Nephrology & Dialysis Unit BVH, (End User)

Senior Law Officer QAMC, Bahawalpur (Member)

Malik Muhammad Zaeem

Bio Medical Engineer Kidney center (Member)

Professor of Urology Department Prof. Dr. Muntaz Rasool (Member)

Dr. Irfan Aslam

Pharmacist B.V.Hospital Bahawalpur (Member)

Professor of Carthology, BVH Prof. Dr. Shahadar Hussain (Member)

> Head of Plastic Surgery Department. Prof. Dr. Mughees Ameen

(Chairman of the Committee) QAMC, BVH Bahawalpur