MINUTES OF MEETING OF GREVANCES COMMITTEE FOR THE REDRESSAL OF GREVANCES OF FIRM AGAINST THE TECHNICAL SCRUTINY OF TENDER FOR THE PURCHASE OF PCR KITS FOR PATHOLOGY DEPARTMENT QAMC, BVH BAHAWALPUR FOR THE YEAR 2022-2023 MEETIN HELD ON 22-10-2022 AT 09:30 AM IN THE MEETING ROOM OF PURCHASE CELL QMC BAHAWALPUR

The Meeting started with recitation from Holy Quran. The proceedings were started as per agenda. And decision was made as under:

Agenda	of the	meeting	as	under:-
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	Agenda of the meeting as under:-							
Sr. #	Name of Firm	Decision of TAC	Grievances	Decision				
1.	M/S Abdullah Traders Multan	Sample rejected by End user Was result do not correlate with standard	 Committee did not mention the standard and its authenticity which was used to evaluate the result of our kits. Our technical team reviewed the results and found it according to the manufacturers statement in official product insert and both target gene and internal control co-extracted and co-amplified together and all internal control are amplified which shows the validity of the assay The firm requested for re-consideration for healthy competition 	The committee securitized the record and discussed the matter in details with end user and representative of the firm. The committee decided to re-evaluate the sample and ask the end user and representative of firm to make this re-evaluation on 27-10-2022. As per re-evaluation report the committee rejected the firm presentation and upheld the decision of technical advisory committee.				
2.	M/S Popular International Multan	Sample rejected by End user Was result do not correlate with standard	 What are those standard results which kit you have use for the comparison and what are difference There are some check points to evaluate the PCR run like controls, internal control run efficiency, amplification graphs and values of standard graph comes with kits CT's values are matched with the literature and all standard are good. Samples results were also good with proper IC amplification We herby claimed that our standard graph were up to the mark, all standard amplified proper sigmoidal shape and the values matched with literature of manufacturer Firm requested for re evaluation of decision. 	The committee securitized the record and discussed the matter in details with end user and representative of the firm. The committee decided to re-evaluate the sample and ask the end user and representative of firm to make this re-evaluation on 27-10-2022. The dated 27-10-2022 neither any representative of the firm attended pathology department for re-evaluation, nor any information conyed for their absence. The committee rejected the firm presentation and upheld the decision of technical advisory committee.				

Oyul Surgar Romi

3.	M/S Pakistan Microbiological Associate Rawalpindi	Sample rejected by End user Was result do not correlate with standard	1. In the Hepatitis C PCR technical evaluation all the standards are on target. Also, there is + 1CT value limit present in IFU I can be correlated with the systaaq provided IFU, for reference the IFU is attached with the Grievance Letter.	The firm submitted request to postpone the Grievance meeting due to current political situation, the representative of firm would be unable to attend the meeting.
			2. In the Hepatitis B PCR technical Evaluation, systaaq has also provided the detection limit of 3160000 to 3160000 IU/ml which correlated with the value of SD 1 limit which has value of 10000000 IU/ml. The acquired value of this standard ran in VBH is 5554000 IU/ml which within limit.	The committee turned down the firm request and declared the firm absent. The committee rejected the firm presentation and upheld the decision of technical advisory committee.
			The grounds of rejection on either the basis of CT or on Quantification of standard are addressed in Systaaq BVH IFU for reference. The IFU is also attached with the grievance letter. The firm requested for re-consideration for healthy competition	

Incharge PCR Lab
Pathology Department
QAMC, B.V.H Bahawalpur.
(End User)

Dr. Irfan Aslam Pharmacist SAH Bahawalpur (Member) /

Prof. Dr. Mumtaz Rasool Professor of urology ward (Member) Prof. Dr. Asma Shoukat Head of Pathology Department AMC, B.V.H Bahawalpur. (End User)

Senior Law officer QAMC Bahawalpur (Member)

Prof. Dr. Shapadat Hussain Professor of Cardiology, BVH (Member) Malik Muhammad Zaeem
Bio Medical Engineer Kidney Center
(Member)

Prof. Dr. Mughees Amin
Head of Plastic Surgery Department
QAMC,BVH Bahawalpur
(Chairman of the Committee)