

**MINUTES OF MEETING OF GRIEVANCES COMMITTEE FOR THE REDRESSAL OF GRIEVANCES OF FIRM AGAINST THE TECHNICAL SCRUTINY OF TENDER FOR THE PLACEMENT OF BRAND NEW FULLY AUTOMATIC CHEMISTRY ANALYZER (CLOSE SYSTEMS) ON REAGENT RENTAL BASIS FOR THE YEAR 2023-24 MEETING HELD ON 14-07-2023 AT 09:30 AM IN THE MEETING ROOM OF PURCHASE CELL OMC BAHAWALPUR**

The Meeting started with recitation from Holy Quran. The proceedings were started as per agenda. And decision was made as under:-  
**Agenda of the meeting as under:-**

| Sr. # | Name of Firm               | Decision of TAC                                | Grievances  | Decision   |
|-------|----------------------------|--|---|--|
| 1.    | M/S A.M Health Care Multan | Eligible                                       | <p>The firm submitted the grievance Pleaded against</p> <ul style="list-style-type: none"> <li>• M/S Hoorra Pharma Karachi that<br/>The stability of reagent is very low and pack size are huge for Siemens RXL Analyzer which may be serious cause of material wastage and this series is not latest/ state of the art technology</li> <li>• M/S Martin Dow Karachi that<br/>Selectra MACH V is open reagent system machine with less stable chemistry reagent</li> <li>• M/S Gulf Marketing International Rawalpindi that<br/>Dirui Clinical chemistry analyzer in most of Government hospital are out of order due to lack of technical expertise and country of origin is china which is not suitable for tertiary care hospital</li> </ul> | <p>The committee scrutinized the record and discussed the matter in details with end user, As per expert opinion by end user, the committee rejected the firm presentation plea against M/S Hoorra Pharma, M/S Martin Dow, M/S Gulf marketing International and upheld the decision of technical advisory committee.</p> |
| 2.    | M/S Hoorra Pharma Karachi  | Not Eligible<br>Due to C.E Certificate Expired | <p>The firm submitted the grievance alongwith valid C.E Certificate</p>   | <p>The committee scrutinized the record and discussed the matter in details with end user, As per expert opinion by end user, the committee accepted the firm presentation and dealed the firm responsive</p>  |

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| <p>3.</p> <p>M/S Gulf Marketing international Rawalpindi</p> | <p><b>Not Eligible</b></p> <p>(No Business history of tertiary care Hospital )</p> <p>FDA Approval was not of CS-680</p> <p>CE Marked <b>Expired</b></p> <p>Catalogue No. Not Relevant</p> <p>Quality Certificate Expired</p> | <p>1. The firm submitted the Grievance the business history of tertiary care hospital</p> <p>Sir Ganga Ram Hospital</p> <p>Kot Chawaja Saeed Teaching Hospital</p> <p>Govt. Nawaz Sharif Teaching Hospital Yaki Gate</p> <p>Social Security Hospital Multan submitted with the bid</p> <p>DIRUI is also working in USA quoted model can be verify online</p> <p>C.E Certified Expired on 03-03-2023</p> <p>Every Company its own catalogue No. and catalogue No. of deferent country being the same</p> <p>The letter against is renewal and copy attached with the bid</p> | <p>The committee scrutinized the record and discussed the matter in details with end user, the firm failed to provide the required document and As per expert opinion of end user, the committee rejected the firm presentation and upheld the decision of technical advisory committee.</p> |
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